

ATTACHMENT B  
**UTAH COUNTY**  
**ENVIRONMENTAL SERVICE DELIVERY PLAN FY2011**  
**AIR QUALITY/ASBESTOS/LEAD-BASED PAINT**

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
Effectively implement Asbestos/Lead-Based Paint Programs to protect the environment from Asbestos/Lead-Based Paint contamination and the public from asbestos related diseases and lead poisoning.	Provide information to the public about the Utah Lead-Based Paint Abatement and Renovation Programs through outreach activities, answer telephone calls, and provide Lead-Based Paint literature to the public as requested. Contact local permitting agencies that issue renovation permits to discuss Lead-Based Paint Renovation, Repair, and Painting Rule Program requirements.	Document public information outreach activities, number of telephone calls made/received, literature distributed, and local permitting agencies contacted on DAQ reporting forms.	Annually (on or before July 15, 2010).
	Provide information to the public about the Utah Asbestos Program through outreach activities, answer telephone calls and provide Asbestos literature to the public as requested. Report renovation/demolition activities to the Utah Division of Air Quality staff when observed. Contact local agencies that issue renovation/demolition permits to discuss requirements for asbestos inspections prior to renovation/demolition activities.	Document public information outreach activities, number of telephone calls made/received, literature distributed, number of renovation/demolition activities reported to the Utah Division of Air Quality, and local permitting agencies contacted on DAQ reporting forms.	Annually (on or before July 15, 2010).

ATTACHMENT B  
**UTAH COUNTY**  
**ENVIRONMENTAL SERVICE DELIVERY PLAN FY2011**  
**DRINKING WATER QUALITY**

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
<p>Water Systems Sanitary Surveys.</p> <p>Utilizing Division staff, district engineer, local health department and forest service personnel to ensure that 180 sanitary surveys are conducted using established forms and following established guidance protocol.</p>	<p>Water Systems Sanitary Surveys.</p> <p>Utilize Division staff to ensure that sanitary surveys are conducted using PDAs and following established guidance protocol. Conduct ESS sanitary surveys for reimbursement:</p> <p>Enclosed is the proposed list of Sanitary Surveys for the next year contract; not to exceed 11 surveys for the year. The actual surveys may vary slightly as the Division of Drinking Water implements bundling of systems for better efficiency, cost effectiveness and the rotation of surveys through different skill sets (LHD personnel, DDW Engineers, District Engineers and DDW Compliance).</p> <p>Utah County Health Department Sanitary Survey Schedule</p>	<p>Number of Sanitary Systems surveyed.</p> <p>Percentage of community water systems with approved ratings.</p> <p>Percentage of population served with approved ratings.</p>	<p>When surveys performed plus quarterly summaries.</p>

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
	FY 2010-2011  1. 25041 Balsam Campground 2. 25100 Cherry Picnic Site 3. 25122 Bennion Creek Campground 4. 25009 Cedar Fort 5. 25034 Goosenest Water Company 6. 25013 Goshen 7. 25014 Highland Water Co. 8. 25074 Maple Dell Boy Scout Camp 9. 25043 Granite Flat 10. 25040 American Fork Rec Site 11. 25092 Utah State Hospital		
Conduct sanitary survey training for all those who perform sanitary surveys.	LHD will send all those who perform sanitary surveys to the Sanitary Survey training.	Number of representatives trained.	Semi-Annually
Operator Certification. Ensure 100% of affected systems have certified operators.	LHD will perform activities listed as Tier I minimal services. Proctor Operator Certification Exams. Collect random investigative samples from each system surveyed. Collect random investigative samples from at least 75% of approved systems.	Percentage of regulated water systems with certified operators	Semi-Annually

ATTACHMENT B  
**UTAH COUNTY**  
**ENVIRONMENTAL SERVICE DELIVERY PLAN FY2011**

**UST**

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
Prevent releases of hazardous and toxic substances into the environment.	Inspect UST closures.	Number of closure inspections performed.	Monthly, by the 20th of the next month. Inspection forms within two weeks of performing the inspection.
	Review UST closure plans	Number of plans reviewed	Monthly, by the 20th of the next month.
	Inspect UST installations, upgrades, and repairs.	Number of installation/upgrade/repair inspections performed.	Monthly, by the 20th of the next month. Inspection forms within two weeks of completing the inspection.
	Conduct leak detection inspections at 50% of the certified facilities within district each year. DERR will inspect the remaining certified facilities in the district. The facilities to be inspected each year will be determined by mutual agreement between the District and the DERR.	Number of leak detection inspections performed. Inspection reports submitted on time.	Monthly, by the 20th of the next month. Inspection forms within two weeks of performing the inspection.

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
	Investigate complaints regarding UST releases, petroleum odors, free product, hydrocarbon-contaminated groundwater and drinking water and other allegations of UST violations.	Number of complaints investigated	Verbal within 24 hours followed by written report within two weeks. Monthly, by the 20th of the next month.
	Identify non-notifiers	Number and location of non-notifiers identified	Within two weeks of identifying the non-notifier. Monthly, by the 20th of the next month.
	Personnel must be properly certified as UST Inspectors and Groundwater/soil Samplers	Successfully complete applicable certification or recertification requirements.	

ATTACHMENT B  
**UTAH COUNTY**  
**ENVIRONMENTAL SERVICE DELIVERY PLAN FY2011**  
**SOLID AND HAZARDOUS WASTE/USED OIL**

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
<p>Protect public health and the environment from exposure to contamination caused by improper treatment, storage and disposal of hazardous waste, including used oil.</p>	<p>Inspect used oil collection centers (UOCCs) semi-annually. Document inspections on UOCC Checklists provided by Division of Solid and Hazardous Waste (DSHW). Identify and document all observed non-compliance of used oil rules and regulations. Submit photographs of UOCCs to document conditions and/or non-compliance and resolutions implemented. Ensure all non-compliance issues including used oil spills at UOCCs are followed up. Verify these issues are being addressed by UOCC within an appropriate timeframe. If issues do not get addressed and corrected by the UOCC, ensure that appropriate enforcement actions are taken.</p>	<p>Number of UOCCs inspected, to include checklists, log sheets and documentation (including photographs of UOCC) of any non-compliance and resolutions.</p>	<p>Semi-annually</p> <ul style="list-style-type: none"> <li>• No later than Jan. 20 (for July – Dec. inspections)</li> <li>• No later than July 20 (for Jan. – June inspections)</li> </ul>

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
	<p>Investigate complaints regarding used oil releases and allegation of used oil violations, including complaints the LHD and DSHW receive from anonymous sources. Submit written documentation and photographs describing the complaint and investigation process, including follow-up procedures and resolutions. For complaints that are resolved quickly, verbal or written documentation should be submitted when the complaint has been resolved. For complaints that require extended follow-up, verbal or written documentation should be submitted periodically. Ensure that all complaints are investigated, and verify the issues are being addressed in a timely and appropriate manner. If issues do not get resolved, ensure that appropriate enforcement actions are taken.</p>	<p>Number of complaints investigated, to include documentation (including photographs) of investigation and resolution.</p>	<p>Semi-annually</p> <ul style="list-style-type: none"> <li>• No later than Jan. 20 (for July – Dec. investigations)</li> <li>• No later than July 20 (for Jan. – June inspections)</li> </ul>
	<p>Appropriate used oil staff should attend and participate in the regularly scheduled used oil steering committee meetings for their area.</p>	<p>Number of steering committee meetings attended.</p>	<p>Semi-annually (same as above)</p>
	<p>Appropriate used oil staff should attend and participate in the next used oil training seminar, if one is hosted by the DSHW.</p>	<p>Attendance and participation in used oil training seminar.</p>	<p>Semi-annually (same as above)</p>

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
	Identify illegal waste tire dumps. Permit waste tire haulers, processors, and tire piles and monitor facilities.	Number of waste tire dumps.  Estimated number of waste tires at dumps.  Number of permitted waste tire haulers, processors, and tire piles.  Number of processors inspected.  Total number of inspections	Quarterly
	Respond to hazardous material complaints and emergencies.	Number of emergencies/complaints responded to.	Quarterly
	Provide information on household hazardous wastes and how and where to dispose of them.	Number of lists of sites distributed	Quarterly
	Answer questions and respond to complaints and concerns regarding solid waste.	Complaint records * Complaints received * Complaints followed by inspections * Complaints resolved	Quarterly
	Provide information on recycling to the public.	Lists of sites and brochures distributed.	Quarterly

ATTACHMENT B  
**UTAH COUNTY**  
**ENVIRONMENTAL SERVICE DELIVERY PLAN FY2011**  
**WATER QUALITY**

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
<p>Effectively implement the small wastewater disposal system program to protect the environment and enhance relations with and support of local health departments.</p>	<p>Manage small wastewater disposal systems to comply with state and local rules for protection of public health and water quality.</p> <ol style="list-style-type: none"> <li>1. Review, approve, and inspect all new systems including supervision of soil tests.</li> <li>2. Inspect and pursue correction of any system failures.</li> <li>3. Monitor ground water levels where seasonal high levels are higher than six feet below the ground surface.</li> <li>4. Collect the \$25 for each new on-site wastewater system installed, and remit fees to the Div. Of Water Quality by the 30<sup>th</sup> day of the month following the end of each quarter.</li> <li>5. Assure that all health department staff involved in the review, approval and inspection of on-site wastewater systems are trained and certified at the appropriate level per R317-11.</li> <li>6. Assure that all on-site system work is done by persons certified as appropriate</li> </ol>	<ol style="list-style-type: none"> <li>1. Existence of plan review, perc test, soil evaluation and inspection records</li> <li>1. Number of systems approved</li> <li>1. Number of systems inspected</li> <li>1. Total number of systems in county</li> <li>1. Number of new alternative systems installed</li> <li>1. Number of experimental systems installed</li> <li>2. Number and type of failures identified and/or corrected</li> <li>3. Data developed to document high ground water areas.</li> <li>4. Fees remitted quarterly to DWQ.</li> <li>5. All staff are appropriately certified.</li> <li>6. All work is done by persons appropriately certified.</li> </ol>	<p>Annually</p>

<b>DEQ/LHD GOAL</b>	<b>LHD OBJECTIVE</b>	<b>ENVIRONMENTAL MEASURE</b>	<b>TO BE REPORTED</b>
	according to R317-11.		
Identify and manage all pollution sources to insure continued beneficial uses of water and public health protection.	Identification of surface water and ground water pollution sources.	Number of uncontrolled pollution sources identified and addressed or referred to DWQ.  Number of fish kills and spills investigated	Annually