

# Chapter IV

## UDEQ Goals and Objectives

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**DEPARTMENT OF ENVIRONMENTAL QUALITY  
FY 2005 STRATEGIC AND ANNUAL GOALS**

**GUIDE TO ABBREVIATIONS**  
(In Alphabetical Order in Chapter IV)

The following guide highlights the competitive grants awarded to the Utah Department of Environmental Quality (UDEQ) and other priority initiatives, which are included in the award in the Performance Partnership Grant. The abbreviations provide a guide demonstrating how these grants and initiatives have been incorporated into UDEQ's FY 2005 Strategic and Annual Goals found in Chapter IV of this document.

<u>Abbreviation</u>	=	<u>Competitive Grant</u>	<u>Page Location</u>
<b>ASB</b>	=	Asbestos Program/Grant .....	7
<b>EIMI</b>	=	Environmental Information Management Initiative/Network Readiness Grant .....	57, 111
<b>LD</b>	=	State Lead Program .....	8
<b>P2</b>	=	Pollution Prevention Program/Grant .....	1, 5, 21, 40, 45, 96
<b>RAD</b>	=	Radon Program/Grant .....	37
<b>RGI</b>	=	Regional Geographic Initiative – Water Quality .....	59
<u>Abbreviation</u>	=	<u>Priority Initiative</u>	<u>Page Location</u>
<b>CBEP</b>	=	Community-Based Environmental Partnerships. ....	59, 72, 82, 96
<b>EJ</b>	=	Environmental Justice .....	46
<b>SBA</b>	=	Small Business Assistance Program - Air Quality .....	10, 99, 100
<b>SW</b>	=	Southwest Partnership Initiative .....	82
<b>UB</b>	=	Uintah Basin .....	82
<b>WTR</b>	=	Watershed Management Program .....	59, 62, 66, 73, 74, 75
<b>*CPM</b>	=	Core Performance Measure .....	5, 6, 7, 13, 21, 22, 31, 35, 37, 38, 41, 43, 46, 66, 67, 68, 69, 71, 72, 73, 74, 76

\* Please reference CPM Guide in Appendix B page VII-1

**DEPARTMENT OF ENVIRONMENTAL QUALITY  
STRATEGIC GOALS  
March, 2004**

**ENVIRONMENT**

Establish clear, implementable criteria that define excellence in environmental quality, including standards for air, water and soil, and for activities in pollution prevention, cleanups, emissions reductions, public education and cost effectiveness of controls.<sup>P2</sup>

**Measures:**

1. Necessary statutes, rules and guidance exist.
2. Regulated customers understand and follow criteria.
3. The non-regulated customers perceive DEQ programs as fair and protective of health and the environment.

Promote a sustainable relationship between economic development and environmental quality.

**Measures:**

1. Stakeholders participate in the development and implementation of environmental policies and programs.
2. Over time, evaluate environmental data in relation to economic improvements within the region.

Provide leadership in Utah, the western region, and nationally on environmental policy and protection.

**Measures:**

1. Evaluate the results of DEQ participation in targeted state, regional, and national policy and regulatory discussions. Identify objectives of participation and achievement of objectives.
2. Success of legislative, budget, and policy initiatives identified and supported by DEQ.

**CUSTOMER SERVICE**

Both internally and externally operate as a customer-oriented agency by focusing on customer service, building trust and problem-solving through cooperative efforts.

- \* Recognize that customers include the regulated community, stakeholders, co-workers and all interested parties.
- \* Make timely decisions.
- \* Improve coordination with internal and external customers.
- \* Provide effective communication, timely and accurate information, and clear direction to customers.
- \* Encourage public involvement and informed decision-making
- \* Involve customers in the rule making process.
- \* Work with customers to solve problems.

**Measures:**

1. Decisions and services provided within mutually agreed-upon time frames which best meet customers’ needs, and provides appropriate environmental protection.
2. Customer service feedback.
3. Customer input and feedback during informal and formal stages of rule making.

**STATE-BASED REGULATION OF ENVIRONMENTAL PROGRAMS**

Administer environmental programs and priorities to reflect the unique conditions of Utah. Programs will be administered at the state or local level, wherever appropriate. Actively influence non-delegated federal programs to reflect Utah Needs.

**Measures:**

1. Primacy is achieved and maintained in those environmental program areas in which it is determined to be in the best interest of the state to receive federal primacy.
2. Utah issues and DEQ concerns are reflected in state, regional, and national environmental policies.

**PARTNERSHIP WITH FEDERAL, STATE, LOCAL AND TRIBAL GOVERNMENTS**

Improve the effectiveness and efficiency of statewide delivery of environmental services by strengthening relationships with all levels of government.

- \* Work with federal, state, local (including local health departments), and Tribal governments and provide information to plan for and manage the environmental impacts of growth.
- \* The Environmental Services Delivery Plan (ESDP) delineates roles and

responsibilities, joint goals and objectives, and establishes accountability between DEQ and local health departments and local governments.

- \* The Performance Partnership Agreement (PPA) delineates roles and responsibilities, joint goals and objectives, and establishes accountability between DEQ and EPA.
- \* Focus on teamwork and partnership in identifying and resolving problems.

**Measures:**

1. Key problems identified by government partners are addressed and solutions developed and implemented.
2. Effectiveness of the Environmental Service Delivery Plan in developing a state/local partnership, coordinating delivery of services, and obtaining adequate resources.
3. Effectiveness of the Performance Partnership Agreement in developing a state/federal partnership, coordinating delivery of services and obtaining adequate resources.

**EMPLOYEES**

The success of the employees determines the success of DEQ. We will maintain a climate and structure in which employees can function to their fullest potential and accomplish the strategic goals of DEQ.

- \* Employees are committed to the success of DEQ and recognize their professional responsibility and accountability in meeting the needs of the organization.
- \* Employee participation in achieving strategic and annual goals is essential.
- \* Teamwork and problem solving are essential.
- \* Employees are recognized for their quality work.
- \* Provide opportunities for training and professional development
- \* DEQ actively promotes wellness.
- \* Employees will perceive DEQ as a desirable place to work.
- \* DEQ is effective in recruiting and retaining quality employees.

**Measures:**

1. Employees' feedback and wellness survey.
2. Individual performance standards reflect annual goals, and performance reviews are based on those performance standards.

3. Employees' statements and actions reflect strategic and annual goals and DEQ policies and procedures.
4. Employee recognition programs are in place, utilized, and meet employee and management needs.
5. DEQ has a low turnover rate and is effective in the recruitment of quality new employees.

**ENHANCE POLICY MAKERS' (LEGISLATURE, OTHER ELECTED OFFICIALS, AND BOARDS) UNDERSTANDING OF ENVIRONMENTAL ISSUES**

Facilitate policy makers as proactive participants in shaping environmental policy.

**Measures:**

1. Legislators, other elected officials, and Board members are apprized of important environmental policy issues.
2. Relationships with policy makers are developed and understanding of environmental issues enhanced.
3. Policy makers work with DEQ in development and implementation of environmental policy issues.
4. Policy makers' trust in DEQ is developed and enhanced.