



## Formstack Submission for form Support Letters

Submitted at 01/14/16 10:21 AM

**Your Name:** Tina Mitchell  
**Your Title:** Clerk  
**Your Email:** [teanster@hotmail.com](mailto:teanster@hotmail.com)  
**Your System Name:** Annabella Town

**Tell us the great things  
Rural Water  
Association of Utah  
Programs have done for  
your system::**

Rural Water is an association that we truly rely on. Not only do they have amazing employees that are willing to help us with our water issues, the water conference provides us with the valuable and useful information we need. Greg and Terry are very knowledgeable and help us with any questions we may have. We really appreciate Greg taking the time to help us with our annual CCR report. We depend on the employees of Rural Water Association of Utah so much!

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Indianapolis, IN 46250



## Formstack Submission for form Support Letters

Submitted at 01/14/16 9:47 AM

**Your Name:** Mike Davis  
**Your Title:** Water/Waste Water Superintendent  
**Your Email:** [Mike@vernalcity.org](mailto:Mike@vernalcity.org)  
**Your System Name:** Vernal City

**Tell us the great things  
Rural Water Association  
of Utah Programs have  
done for your system::**

In the early 80's when I started in the water world I was the low man got all the bad jobs but I did them the best I could. After a turn of events my supervisor and lead worker were relived of there jobs. I was asked to take over the helm. Not having a clue of how to manage a water system I turned to Rural Water Association of Utah. The entire staff had a part to play in getting me off the ground and into the driver seat. With out the help RWAU gave to and my water system I would have failed my community. Now 28 years later RWAU is still a big part of how my system preforms. From training my staff to helping me stay up on rule changes, to the very best conference any where. I owe my success to RWAU. Thank You for all you do. I pray for many more years of partnership with a great organization like RWAU Keep up the great work Mike Davis  
Water/Wastewater Superintendent  
Vernal City

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## Formstack Submission for form Support Letters

Submitted at 01/13/16 8:47 PM

**Your Name:** Tracy Feltner  
**Your Title:** Water Operator  
**Your Email:** [tracy@cicwcd.org](mailto:tracy@cicwcd.org)  
**Your System Name:** CICWCD

**Tell us the great things  
Rural Water Association  
of Utah Programs have  
done for your system::**

Rural Water Association of Utah has been so instrumental not only helping to train each one of us in our water district but also to give priceless advice by seasoned veterans in the water industry, helping us solve some complex issues with our water system and also assist us in addressing them. Greg Johnson and Terry Smith are so awesome to help out whenever we need them and have been an invaluable tool with all that we do in the water industry here in Iron County. It is awesome to have this available to us here in our small community. Thank you Greg and Terry and Rural Water Association for your assistance and awesome trainings. What an incredible asset to the state of Utah.

Thanks  
Tracy Feltner

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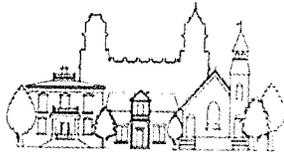
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*Mayor*  
KORRY L. SOPER

*Administrator*  
KENT BARTON

*Treasurer*  
MICHELLE FRANKS



**MANTI**  
CITY *People Like You*

*City Council*  
GARY E. CHIDESTER  
DARREN R. DYRENG  
JASON G. MAYLETT  
VAUN D. MICKELSON  
JASON L. VERNON

*City Attorney*  
RICHARD K. CHAMBERLAIN

January 4, 2016

Mr. Dale Pierson  
Executive Director  
76 Red Pine Drive  
Alpine, UT 84004

Dear Dale -

On behalf of the Mayor and Council of Manti City, I thank you and your staff, for the wonderful work and service that the Rural Water Association of Utah provides for the health, safety and quality of life for our rural communities in the great state of Utah.

During my time as administrator of Manti City we have had two water delivery emergencies, the first dealing with surface influence at one of our springs, the second being a problematic broken water main that effected delivery to our elementary school. In both instances, a call to your team was "followed-up on" immediately. Representatives of your organization came to us and offered their expertise and assistance and were truly helpful in getting us to a timely solution.

Similarly, two years ago following the untimely death of our Water and Sewer Superintendent, we hired a gentlemen to take on those responsibilities who did not have all of the required certifications in place at the time of hire. Your people were extremely supportive in assisting him with training and testing so that he was able to become fully certified within the required time frame.

Often, the general public takes for granted the great and necessary work that an organization like yours performs. Most simply turn on the faucet or flush the toilet and expect all to flow well. Knowing that our community is just one of hundreds of systems in our state that you help and support demonstrates what a great and essential work your provide for the benefit of the general public.

I hope that the New Year brings happiness, fulfillment and success to you, your staff, and your organization as you continue with the important service that you provide to the people of our state.

Best regards,

Kent Barton  
Administrator  
Manti City



## Formstack Submission for form Support Letters

Submitted at 01/21/16 10:18 AM

**Your Name:** Zane DeWeese  
**Your Title:** Public Works Director  
**Your Email:** [zane.deweese@coalvillecity.org](mailto:zane.deweese@coalvillecity.org)  
**Your System Name:** Coalville City

**Tell us the great things Rural Water Association of Utah Programs have done for your system::** State wide training opportunities for valuable CEU's. Compliance reminders for your specific system. CCR's and Cross Connection Control Programs and training. Leak detection and general in field trouble shooting. Availability and resource.

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**Elberta Water Company, Inc**  
**P.O. Box 126**  
**Elberta, Utah 84626**

January 4, 2016

Gentlemen,

I am writing this letter to express my gratitude and appreciation for all of the help your organization and especially the personalized service that we received from Terry Smith to our small rural water company.

In the past few months Elberta Water Co. has been involved in an arsenic remuneration project which became a little difficult to navigate. I made a call to Terry to see if he would have time to come and take a look at it as we were struggling just a little with what we really needed and what we could do without and still meet DDW requirements. Terry was on site the next day helped us resolve the issues we were having.

Then, to make matters worse, during this process our delivery system lost pressure with no apparent leaks or blockage. Once again Terry was "Johnny on the spot" and after a couple of days with his help we were able to resolve the pressure problems.

We just want to express our appreciation for you and your associates for the service you provide to the small rural water systems. Because of the mountains of paper work and quality testing that is now required to remain an approved drinking water system for us to accomplish that with minimally trained volunteer help would be next to impossible. Without your willingness to help it would be extremely difficult for our company to stay in DDW compliance. Thanks Again...

Sincerely,

A handwritten signature in cursive script that reads "Bill Ford".

Bill Ford

President

Elberta Water Company, Inc.



TO: RURAL WATER ASSOCIATION of UTAH  
76 Red Pine Dr.  
Alpine, Utah 84404  
Attention: Dale Pierson

FROM: KANOSH TOWN CORP.  
P.O. Box 9  
Kanosh, Utah 84637

DATE; January 21, 2016

SUBJECT; LETTER OF SUPPORT FOR SERVICES BY RURAL WATER  
ASSOCIATION OF UTAH.

Kanosh Town has been a member of Rural Water Association of Utah for a long time and have enjoyed the benefits of being a member. We have used Rural Water for a number of ongoing projects and you have always responded in a timely fashion with skilled people. Without your continued support Kanosh Town would be required to spend money that is in short supply to fund the aspects of Rural Water assistance.

We have used your service to install main line repairs, rebuild and install fire hydrants, change water meters, install new master meter at our chlorine building, CCR's, Sanitary Survey assistance, Compliance with new regulations, taking water samples and assist with water testing.

We have been able to save a lot of money because we can use Rural Water at no charge other than the annual membership fee.

Please feel free to contact us if you should need a reference to the outstanding work you provide and we hope to continue to work with Rural Water Association of Utah.

Sincerely

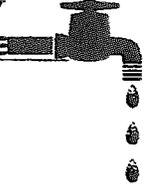
Kanosh Town Corp.  
Earl Gardner Mayor  
Jeff Tibbitts Water Manager  
John Hogan Water Operator  
Cloyd Hutchinson Water Operator *D.P. H*

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# MOUNTAIN SPRINGS WATER COMPANY

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2505 East 1500 South - New Harmony, UT 84757



January 6, 2016

Rural Water Association of Utah  
76 East Red Pine Drive  
Alpine, UT 84004-1557

Attention: Dale Pierson:

Re: Rural Water – Support letter for continued funding

Mountain Springs Water Company (MSWC) is located in Washington County, 30 miles north of St. George, Utah. We have 210 active water connections with 179 future connections. I have been a water board trustee for 16 years and President for the past fourteen years.

We have been a member of the Utah Rural Association for more than ten years and have relied on the rural water association for advice and physical assistance many times over the years.

Your circuit rider, Terry Smith, checks, repairs as necessary, and certifies our 1,000 GPM double check backflow system every year. Terry Smith is very knowledgeable and is a hard worker. He is always friendly and arrives as scheduled. We look forward to his visit each year. He has always had the necessary tools, test meters and parts as needed.

Our system has 121 fire hydrants and Terry is an “expert” on fire hydrants. On at least five occasions over the years, after completing the backflow certification, he has taken the time to service and repair any faulty fire hydrant.

All five of our board members along with our water master attend the annual convention in St. George, UT every year. This has been very helpful over the years. I feel that it is imperative that the Utah Rural Water Association receives the necessary funding for the coming year and future years. The many water companies in the State of Utah rely heavily on the Utah Rural Water Association.

Respectively submitted,

Tom E. Burke, President

# MOUNTAIN VIEW SPECIAL SERVICE DISTRICT

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January 6, 2016

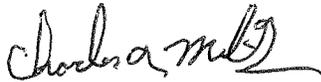
Rural Water Association of Utah  
C/O Dale Pierson  
76 Red Pine Drive  
Alpine, UT 84004

To whom it may concern:

The Administrative Board of Mountain View Special Service District would like to thank you and your staff for all of the assistance and expertise that is provided by RWAU through the year to small systems such as ours. The value of the knowledge your staff provides is a true benefit to the smaller water companies that don't have the budget that the larger water systems have. Terry Smith is especially helpful and is always available. He has even called us back after hours or on weekends.

It would be much more difficult to maintain compliance for this water system without the help of Rural Water.

Thank you again,

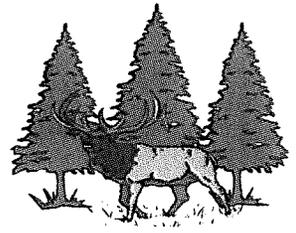


Charles R. Milby  
Board Chairman

COUNCIL MEMBERS

Joseph Anderson  
Johnny Parsons  
Perry Payne  
Troy Torgersen  
Fran Washburn

*Monroe City Corporation*  
"Little Green Valley"



Officers

Emalee H. Curtis, CMC/AE, Recorder  
Allison Leavitt, Deputy Recorder  
Jacee Barney, Treasurer  
Devin Magleby, Public Works Director  
Daniel Peterson, Power Superintendent

R. Kirt Nilsson, Mayor

December 28, 2015

Rural Water Association of Utah  
Attention: Scott Anderson  
76 Red Pine Drive  
Alpine, UT 84004

Dear Mr. Anderson,

I am writing to thank the Rural Water Association of Utah for the outstanding support they have provided to Monroe City over the years. Being a small water system we have come to rely upon rural water and the expertise of its staff. Annually RWAU has assisted us in preparing our consumer confidence reports, assisting us in keeping compliant with the State of Utah and Federal Government mandates, provide training for our water operators to maintain certifications.

Recently RWAU assisted our water department in updating our conservation plan, and in the past have assisted our crew in removing roots from our culinary spring.

What an asset Rural Water Association of Utah is to our towns and cities in Utah. It allows our city to maintain clean safe drinking water for our customers at an affordable rate.

Sincerely,

A handwritten signature in cursive script that reads "Rodney Wanlass".

Rodney Wanlass  
Monroe City Water Superintendent



**Home of Majestic Mt. Nebo**

**50 WEST CENTER**

**P.O. BOX 69**

**MONA, UTAH 84645**

**(435)623-4913 Fax (435)623-4320**

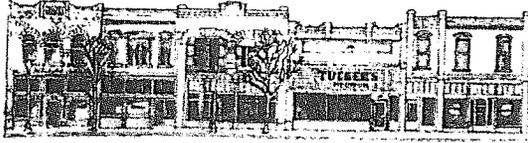
January 4, 2016

To Whom it May Concern:

Mona City is submitting this letter in regards to the support and advice that Terry Smith has given our city. Terry who works with the Rural Water has been a big part in keeping our reporting up to date and available for those that are interested in it. We appreciate all that Terry helps our city out with, he's a great resource!

Sincerely,  
Mona City

# MT



# PLEASANT

115 West Main Street, Mt. Pleasant, UT, 84647, 435-462-2456, (Fax) 462-3199

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January 7, 2016

Rural Water Association of Utah  
76 Red Pine Dr  
Alpine, UT 84004

Re: Terry Smith and Rural Water Staff

Dear Sir or Madam:

I would like to take the time to express our City's as well as my personal gratitude towards Terry Smith and Greg Johnson along with all the staff of Rural Water.

I would like to give you a little history on myself. I was moved, in 2010, from being the Streets Department Manager to the Water Department Manager. These two positions could not have been more different, but I had found out about Rural Water and how they help water operators and water systems throughout the State with problems. I then met Terry Smith along with Greg Johnson who have helped me become the operator I am today.

Since that time I have been put in charge of the entire Public Works Department. Terry Smith is a great role model, I look up to him and Greg as they have taught me everything needed to do to get myself to where I am, and they are always just a phone call away. Now as I have become better and more qualified in my every day operations, I have become very confident and independent from the need of constant help to one or two phone calls a year for answering questions.

I fully believe all this along with all the great training that Rural Water puts on would not be what it is without Terry, Greg and all the great staff Rural Water has to offer.

We truly appreciate your assistance. Their services are invaluable to our City

Sincerely,

Sam Draper  
Public Works Director  
Mt. Pleasant City

---

**Mayor:** David H. Blackham **Recorder:** Jane Banks **Treasurer:** David Oxman **Police Chief:** Jim Wilberg  
**Sexton:** Sandra S. Bigler **Council:** Justin Atkinson, Monte Bona, Ann Deuel, Jeff McDonald, Kevin Stallings

[mtpleasantcity.com](http://mtpleasantcity.com)



## Formstack Submission for form Support Letters

Submitted at 01/05/16 7:07 AM

**Your Name:** Clay Bills

**Your Title:** Journeyman Plumber, Water System Operator

**Your Email:** [cmb51856@gmail.com](mailto:cmb51856@gmail.com)

**Your System Name:** Camp Williams

**Tell us the great things Rural Water Association of Utah Programs have done for your system::** Rural Water has given me great help in establishing a cross connection control program as well as assisting with the operation of our water system

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## Formstack Submission for form Support Letters

Submitted at 01/05/16 8:41 AM

**Your Name:** Kirk D. Taylor  
**Your Title:** Public Works Director  
**Your Email:** [kirk@mendoncity.org](mailto:kirk@mendoncity.org)  
**Your System Name:** Mendon City

**Tell us the great things Rural Water Association of Utah Programs have done for your system::**

RWAU has been a great asset to Mendon City in assisting with our water system maintenance and improvements. Mendon City appreciates the professionalism and knowledgeable staff of the Rural Water Association of Utah.

Kirk D. Taylor  
Public Works Director  
Mendon City

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KANARRAVILLE TOWN CORPORATION

HC 65 Box 148

Kanarraville, UT 84742

Phone 435 867-1852 Fax 435 867-5592

Email: david@kanarraville.org

To Whom it May Concern:

Rural Water of Utah is literally a life saver for small water companies like Kanarraville. Without them we would be in a bind. We are a small operation and with the help of the staff and board of Rural Water of Utah we are able to get along with all of the requirements of being a small water operation.

Rural Water of Utah is a timely source of information. I never miss an article in The Connector by Terry Smith. His and other writers' information is always current and on the spot. Terry reported most recently on the new reporting requirements to the Utah Division of Water Rights and the need to give accurate reports to the Division so they have a better idea of the amount of water we use. I am responsible for filing those reports, and every year I struggle over a different element. Rural Water of Utah has always stepped in and helped with my questions concerning these reports. I am sure I will be contacting them soon as I look for the email from the Division. The Connector is jam packed with information on training, compliance, and new legislation. Often I read several articles.

Whether it is compliance and testing, or consumer confidence reports, Rural Water is there for us, helping pave the way to a good relationship with the State divisions. Our current Circuit Rider, Greg Johnson is only an email or phone call away. I have also been helped by Mike Osborn. Dave Pugsley and Kcris Hunter have come to our town and instructed both me and the Mayor individually.

Needless to say, Rural Water of Utah is a vital resource to me and my town. Please be generous with your funding and know that we in Kanarraville and those in other small towns in Utah are very thankful for your generosity. The dues we pay as a town are the best money we spend all year. They are awesome.

David Ence

Town Clerk Kanarraville



## Formstack Submission for form Support Letters

Submitted at 01/06/16 9:38 AM

**Your Name:** Jona Skerl  
**Your Title:** City Recorder  
**Your Email:** [jonaskerl@helpercity.net](mailto:jonaskerl@helpercity.net)  
**Your System Name:** Helper City

**Tell us the great things Rural Water Association of Utah Programs have done for your system::** Terry Smith helped with the figures on our water charges. This was needed for a grant/loan to complete the city water project. Terry was very helpful and professional. We are a small city and have very few employees Terry was a great resource to use. We hope Rural Water will be able to continue to help us in the future.

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## Formstack Submission for form Support Letters

Submitted at 01/06/16 3:46 PM

**Your Name:** Matt Allinson  
**Your Title:** Water Supervisor  
**Your Email:** [mallinson@saratogaspringscity.com](mailto:mallinson@saratogaspringscity.com)  
**Your System Name:** Saratoga Springs City

**Tell us the great things Rural Water Association of Utah Programs have done for your system::**

Rual water has helped me in many ways when i have questions about anything i can usually find the answer from someone there. I have recently started chlorinating my system b Brian has cam out and went over what we needed to do to get in compliance with it all. the classes that you put on are great thanks for all you do for us and all the water systems

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## Formstack Submission for form Support Letters

Submitted at 01/06/16 8:23 AM

**Your Name:** Wade Gale  
**Your Title:** Water Operator  
**Your Email:** [wade.gale@metalcraft.net](mailto:wade.gale@metalcraft.net)  
**Your System Name:** Summit Culinary Water

**Tell us the great things  
Rural Water  
Association of Utah  
Programs have done  
for your system::**

To Whom it may concern:  
When our water system was in great need of help, Rural Water came with open arms to help us. Report were caught back up, training was given, and even hands on help was given to do projects. We as a water system want to thank them for always being there when we need them. A great organization with people who care about people. Thank you!!

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# *Town of Annabella*

295 East 300 North • Annabella, UT 84711  
Phone: 896-6571 Fax: 896-4369 • [annabellatown@hotmail.com](mailto:annabellatown@hotmail.com)

January 4, 2016

Rural Water Association  
Terry Smith  
76 Red Pine Drive  
Alpine, UT 84004

Dear Mr. Smith,

On behalf of the Annabella Town Council, I would like to take a moment to express appreciation for the support, training, and source water protection assistance provided by the Rural Water Association.

We have many examples of RWAU employees going the extra mile to help us with reports, water sample questions, or even clearing vegetation around the springs and clearing the roots from the spring lines. We appreciate how willing you are to meet with our employees to answer any questions or offer help where it is needed. We also appreciate the help Greg Johnson provides with our annual CCR.

The employees at Rural Water are always very knowledgeable and willing to help where needed. We are very fortunate to be part of such a great association and appreciate the great services you provide.

Sincerely,

Brent Christensen  
Mayor



## Formstack Submission for form Support Letters

Submitted at 12/31/15 9:35 AM

**Your Name:** Corey Fullmer  
**Your Title:** Water Operator  
**Your Email:** [coreyfullmer@gmail.com](mailto:coreyfullmer@gmail.com)  
**Your System Name:** Antimony

**Tell us the great things Rural Water Association of Utah Programs have done for your system::**

These guys have helped us over and over. I call upon them off and on all year long.

They always give great advice on testing and different types of problems that pop up each year.

I could not do my job without their expertise.

I support them 100%.

Please continue to fund and support them.

I need their help.

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Indianapolis, IN 46250

December 15, 2015

To Whom It May Concern:

The City of Logan, population 48,174, would like to express our appreciation and support for the Rural Water Association of Utah. The City of Logan's water system has benefitted greatly from the training and support that we receive from Rural Water of Utah.

For the past eight years, Rural Water has saved us expense and time in preparing our yearly Consumer Confidence Water Quality Report. This report, that we send to all our customers, always meets the State of Utah requirements, and surpasses our expectations.

The highly trained staff does a great job with administration and education in the water/wastewater operator and back flow certification courses. If it was not for Rural Water of Utah, we would not have the resources to provide this great quality of training for our operators.

Because the Rural Water of Utah is only an e-mail or phone call away 24 hours a day, 7 days a week they play a very important part of the link to keep our water system informed and up to date on all regulatory changes from the Division of Drinking Water of the State of Utah and the EPA. Without this much needed help our system at Logan City would have a much harder time staying in compliance and budget.

Sincerely,



Jesse Sharp

Cross Connection Control Coordinator

435-716-9627

[jesse.sharp@loganutah.org](mailto:jesse.sharp@loganutah.org)



Paul Lindhardt

Water Division Manager

435-716-9622

[paul.lindhardt@loganutah.org](mailto:paul.lindhardt@loganutah.org)



Drawer 410127, 60 Aaron Burr, Big Water, UT 84741-2127  
Office (435) 675-3760 Fax (435) 675-3736 Fire Department (435) 675-9160 Sheriff 1-877-677-2349

January 14, 2015

To Whom it may Concern:

My special thanks to Terry Smith for the wonderful job he did to help me with our sampling in 2014. I appreciate the time that was spent in September when I needed help with a percaline test that had coliform and E.coli present. The extra time and effort Terry has put into answering questions is certainly worthwhile. It is a joy for me to work with such dedicated professionals

Sincerely,

A handwritten signature in black ink that reads "David W. Schmuker". The signature is written in a cursive, flowing style.

David Schmuker  
GCSSD Water Superintendent



## Formstack Submission for form Support Letters

*Submitted at 12/14/15 9:19 AM*

**Your Name:** john juergens  
**Your Title:** water superintendant  
**Your Email:** [john@cicwcd.org](mailto:john@cicwcd.org)  
**Your System Name:** central iron county water conservancy district

**Tell us the great things  
Rural Water Association  
of Utah Programs have  
done for your system::**

Rural water has helped me more times than i can count. If i ever have a problem. they are my go to guys. wheather its with rules or a problem with a prv ect. they are always there to help. thanks for all you do. You are one of my most valuable assets i have. keep up the good work. YOU ROCK !

Reflecting back on the past year we wanted to thank two of your staff that have been such an awesome resource in several areas of the water industry. Terry Smith and Greg Johnson have responded without delay to many requests. Terry's expertise in helping with rate structuring, reports of various nature, and help in the field with any issue that has come up has been invaluable in helping us serve our customers and providing them with high quality water and services. Greg has been doing everything in the field from helping us break down PRVs in vaults , doing needed maintenance in well houses, to troubleshooting problems difficult to figure out. Having both individuals as valuable resources for helping with our water system is priceless. Thank you Terry and Greg for all you do, and thank you Rural Water for having them available for us.

Thank You  
John Juergens  
CICWCD Water Superintendent  
Tracy Feltner  
CICWCD Water Operator  
Sent from Windows Mail



**Cottonwood**  
Mutual Water Company

RECEIVED

JAN 24 2015

January 21, 2015

Mr. Paul Fulgham  
Rural Water Association of Utah Board President  
76 Red Pine Drive  
Alpine, UT 84004

Dear Mr. Fulgham,

I am writing to thank the Utah Rural Water Association for the outstanding support they have provided the Cottonwood Mutual Water Company over the years. As a small water system we have come to rely upon rural water and the expertise of its staff. We have utilized rural water in assisting us in treating iron bacteria, providing independent rate analysis, preparing yearly consumer confidence reports, preparing source water protection plans, assisting us in keeping compliant with the State of Utah and Federal Government, and answering too many technical questions to list as we strive to improve the level of service provided to our customers.

The Cottonwood Mutual Water Company is grateful we have Utah Rural Water in helping us maintain clean safe drinking water for our customers. The assistance given by Utah Rural Water has a significant impact upon our bottom line for without them our water rates would become significantly higher.

I pray for Utah Rural Water's continued support and success.

Sincerely,

Mike Johanson  
*President & Manager*  
Cottonwood Mutual Water Company

----- Original Message -----

Subject: null

From: Miranda Thomas <[mirandathomas26@yahoo.com](mailto:mirandathomas26@yahoo.com)>

To: Tracy robinson <[tracey.robinson70@yahoo.com](mailto:tracey.robinson70@yahoo.com)>

CC:

February 2 ,2015

In care of Dale,

On behalf of East carbon city, we are writing this letter of graditude and appreciation. On many occassions RUAL water has been able to provide on site trouble shooting and problem solving at no cost. This type of assistance is vital for our community as we dont have large amounts of money for on site calls. The fact that rual water provides this for free is a must have for communities like East Carbon. As well as the indepth trainings rual water provides for our opperaters. A Big Thanks to rual water especially. Terry Smith ,Greg Johnson, Teral Dunn

Thanks,  
Bert Krauss  
Tracey Robinson

**City Council Members**

Destry Griffiths  
Steve Johnson  
J. Kirk Lovell  
Michael Olenslager  
Gary Wilcken



**Robert A. Rasmussen** - Mayor  
**Rob Dotson** - City Manager  
**Jackson Ames** - Chief of Police  
**Julie Watson** - City Recorder  
**Dan Jessen** - City Treasurer

11 December 2012

Mr. Dale Pierson  
Executive Director, RWAU  
76 E Red Pine Dr.  
Alpine, Utah 84004

Dear Mr. Pierson,

At the end of an eventful year, I would like to express our gratitude for the many benefits we receive from Rural Water Association of Utah. There are 3 services in particular that have been extremely beneficial to the Enoch City Corporation's water company. The immense amount of information offered and then delivered at the RWAU Conferences give our water specialists and policy makers a solid base of knowledge that helps our water company stay efficient and strong. The continual opportunities your organization offers throughout the year to obtain Continuing Education for our operators helps us to stay focused on the day-to-day needs of our customers and the cause & effect of our actions in relation to those needs.

The third service for which I express our gratitude is the collaborating actions and good will of Terry Smith and Kcris Hunter. Terry is always available to assist with timely information and with hands-on guidance. Kcris continues to implement the access to certification training and positively encourages those who strive to take on the challenges of certifying. I am sure the culture they exhibit is common in your organization and on behalf of the Mayor, City Council, Staff, and citizens of Enoch City, I thank you again.

Sincerely,

A handwritten signature in black ink that reads "Rob Dotson".

Rob Dotson  
Enoch City Manager

## Shantell Cummins

---

**From:** Tracy Feltner <Tracy@cicwcd.org>  
**Sent:** Tuesday, January 27, 2015 3:56 PM  
**To:** rwua@rwua.net  
**Cc:** John Juergens; gjohnson@rwau.net; tsmith@rwau.net  
**Subject:** Exceptional service Terry Smith, Greg Johnson.

Reflecting back on the past year we wanted to thank two of your staff that have been such an awesome resource in several areas of the water industry. Terry Smith and Greg Johnson have responded without delay to many requests. Terry's expertise in helping with rate structuring, reports of various nature, and help in the field with any issue that has come up has been invaluable in helping us serve our customers and providing them with high quality water and services. Greg has been doing everything in the field from helping us break down PRVs in vaults , doing needed maintenance in well houses, to troubleshooting problems difficult to figure out. Having both individuals as valuable resources for helping with our water system is priceless. Thank you Terry and Greg for all you do, and thank you Rural Water for having them available for us.

Thank You  
John Juergens  
CICWCD Water Superintendent  
Tracy Feltner  
CICWCD Water Operator  
Sent from Windows Mail

**From:** John Hogan [<mailto:kanoshwater@gmail.com>]  
**Sent:** Tuesday, March 17, 2015 4:39 PM  
**To:** [dale.pierson@rwau.net](mailto:dale.pierson@rwau.net)  
**Cc:** [shalamore@gmail.com](mailto:shalamore@gmail.com); Kanosh Town Corp.; 'Terry Smith'  
**Subject:** Thank You

Mr. Dale Pierson:

We had Terry Smith and Greg Johnson here in Kanosh today March 17, 2015 to assist us in removing roots from our springs. Every time we have utilized Rural Water Association of Utah we have not only had expert people to do the work but also we were able to gain valuable knowledge from them. Over the ten years of working with Rural Water your association has saved this community thousands of labor dollars and helped us to stay compliant with the Division of Drinking Water.

We had one of our employees attend the conference in St. George and he was able to gain valuable experience along with getting his CEU's. Please know that we at Kanosh Town feel that Rural Water Association of Utah is definitely our partner in the water business.

Sincere Thanks

John Hogan  
Kanosh Town Corp.  
Water Operator

-----Original Message-----

From: Brett Chynoweth [<mailto:bhchynoweth@gmail.com>]

Sent: Wednesday, March 18, 2015 9:37 PM

To: [dpierson@rwau.net](mailto:dpierson@rwau.net)

Subject: Support letter

Dale I want to tell you thank you very much for having curt come and help me at rubys inn set up cross connection control ordnance for Bryce Canyon city, it's a new town and had no ordnance at all which put a lot of points on our IPS report. He has helped us out of a lot of problems so thank you and curt and rwau.

Brett H. Chynoweth

Sent from my iPad

The Hurricane City Water Department would like to thank Rural Water Utah for all the support they give us throughout the year. Without their help we would have a hard time staying in compliance with the many complex rules and regulations required by the State and Federal Governments. We have found their representatives friendly and helpful in every situation. When disaster strikes, they are always there for support. Thank you Rural Water for all your help!

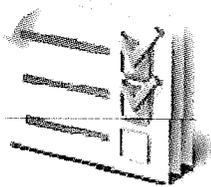
Connie Martin  
City of Hurricane

## Vern Steel

---

**From:** connie@cityofhurricane.com (FormsCentral Notifications) <formscentral-notifications@acrobat.com>  
**Sent:** Thursday, April 30, 2015 11:24 AM  
**To:** vsteel@rwau.net  
**Subject:** RWAU Support Letters: Response Received

 ADOBE® FORMSCENTRAL



The form Support Letters has a new submission.

**Total Responses:** 12

**What is your name?:** Connie Martin

**What is your title?:** Administrative Assistant

**What is your email?:** connie@cityofhurricane.com

**What is your system name?:** City of Hurricane

**Tell us the great things Rural Water Association of Utah Programs has done for your system:** Where do I start? Our system relies heavily on Rural Water to help keep us compliant with State and Federal Regulations. Any time we have a question, we can call someone to help. We use them to complete our Consumer Confidence reports each year. They help us with our source protection updates. If any of our samples come back with a problem, they are the first ones we call. We know they will help us do the right things to correct a problem. We have always had a positive experience when we interact with them. The circuit rider checks in with us on a regular basis. We feel secure.

To open the form file, click on the link above or copy and paste this URL into your browser:

<https://formscentral.acrobat.com/app.html#d=fwRo411H6yeQ2xjUdWiAPg>

Easily create, distribute, and analyze online forms using Adobe FormsCentral (<http://formscentral.adobe.com>)  
© 2015 Adobe Systems Incorporated. All rights reserved. 345 Park Avenue, San Jose, CA 95110 USA

Begin forwarded message:

**From:** Terry Ekker <[tekker@blanding-ut.gov](mailto:tekker@blanding-ut.gov)>  
**Date:** February 12, 2015 at 10:27:16 AM MST  
**To:** [dpierson@rwau.net](mailto:dpierson@rwau.net)  
**Cc:** [chuck.jeffs@rwau.net](mailto:chuck.jeffs@rwau.net)  
**Subject:** Thanks RWAU

Dale,

Rural Water is awesome. We just had Chuck Jeffs down in Blanding for 3 days. In that time he taught a course on water treatment and proctored the Level II Treatment exam for three new operators. All three passed. To say we are very pleased is an understatement. With Danny Fleming retiring, this will keep us in compliance and help us better serve our customer. Your organization is very appreciated.

**Terry Ekker, P.E.**  
City Engineer  
**City of Blanding**

Begin forwarded message:

**From:** Terry Ekker <[tekker@blanding-ut.gov](mailto:tekker@blanding-ut.gov)>

**Date:** February 12, 2015 at 10:27:16 AM MST

**To:** [dpierson@rwau.net](mailto:dpierson@rwau.net)

**Cc:** [chuck.jeffs@rwau.net](mailto:chuck.jeffs@rwau.net)

**Subject:** Thanks RWAU

Dale,

Rural Water is awesome. We just had Chuck Jeffs down in Blanding for 3 days. In that time he taught a course on water treatment and proctored the Level II Treatment exam for three new operators. All three passed. To say we are very pleased is an understatement. With Danny Fleming retiring, this will keep us in compliance and help us better serve our customer. Your organization is very appreciated.

**Terry Ekker, P.E.**  
City Engineer  
**City of Blanding**

October 30, 2015

Hi shantell,

This is Andy Adams I just wanted to tell you thanks for your help with scheduling my test and your patience with me having to reschedule the test!!

And if you could pass along the three day class that you guys put on up in Ogden was very well put together and was very helpful!! Terry Smith was so helpful on the math and O & M classes that he taught. He was very good and taught me a lot of useful info!! And curt Ludvigson was very good as well thanks again!!!

Andy Adams

Jordan Valley Water Conservancy District

February 10<sup>th</sup>, 2015

Rural Water Association of Utah  
Attn: Dale Pierson  
76 East Red Pine Drive  
Alpine, Utah 84004

Dear Mr. Pierson:

I wanted to draft a letter of appreciation for and in behalf of Curt Ludvigson. I have had the privilege of working with Curt over the past few months. What an asset he is to Rural Water. If everyone who is responsible to work with the different municipalities were as professional as Curt is, we sure would enjoy being in leadership positions a whole lot more.

Just recently, Curt sat in with us on a meeting we held with Jeff Richens from Price River Water Improvement Association. Wellington City has been in a process of trying to determine whether or not to put in its own water treatment plant; Curt has graciously come over to two or three of our work meetings to advise and explain whether it would be feasible for the city to do build the plant.

In that process, he explained the MAGI and how that works. He analyzed our revenues and determined that we more than met the MAGI numbers for our water.

He pointed out that getting the USDA Rural Development loan/grant money is something we should not take for granted. He looked over the work-ups from our city Engineers, Johansen and Tuttle, and recommended that it was something that Wellington City could justify doing.

Curt went over the city's water & sewer systems. He determined that the city needs to make improvements. It would be better in the long run to possibly work on both of these projects around the same time, and to secure the monies from Division of Drinking Water and the Division of Water Quality simultaneously.

He showed us how to approach these entities for planning money. We have since secured money from Division of Water Quality to evaluate and make a plan for the sewer system. The other money is from Division of Drinking Water to do a water module plan and update the old asbestos water lines.

Curt is very professional about helping new mayors such as myself understand the terminology that is used when discussions arise. He also took the time to make sure those who sat in on the meetings, who had questions, were comfortable with the answers.

Rural Water should be very proud of employees like Curt. We feel like this is one of the great benefits of being in a leadership position and having someone you can trust who won't make you feel inferior because you might have a question on something you might not understand. I hope he stays around for many more years.

I know that our City Works Operator, Ed Ericson, has enjoyed a working relationship with Curt for many years, and is encouraging the new maintenance supervisor to work on building that same kind of relationship.

Thanks again for all of your help.

Mayor Joan Powell

P.O. Box 559  
Wellington, Utah 84542



December 15, 2015

To Whom It May Concern:

The City of Logan, population 48,174, would like to express our appreciation and support for the Rural Water Association of Utah. The City of Logan's water system has benefitted greatly from the training and support that we receive from Rural Water of Utah.

For the past eight years, Rural Water has saved us expense and time in preparing our yearly Consumer Confidence Water Quality Report. This report, that we send to all our customers, always meets the State of Utah requirements, and surpasses our expectations.

The highly trained staff does a great job with administration and education in the water/wastewater operator and back flow certification courses. If it was not for Rural Water of Utah, we would not have the resources to provide this great quality of training for our operators.

Because the Rural Water of Utah is only an e-mail or phone call away 24 hours a day, 7 days a week they play a very important part of the link to keep our water system informed and up to date on all regulatory changes from the Division of Drinking Water of the State of Utah and the EPA. Without this much needed help our system at Logan City would have a much harder time staying in compliance and budget.

Sincerely,

Jesse Sharp

Cross Connection Control Coordinator

435-716-9627

[jesse.sharp@loganutah.org](mailto:jesse.sharp@loganutah.org)

Paul Lindhardt

Water Division Manager

435-716-9622

[paul.lindhardt@loganutah.org](mailto:paul.lindhardt@loganutah.org)



March 17, 2015

To Whom It May Concern:

The City of Logan, would like to express our great appreciation and support for the Rural Water Association of Utah. We at Logan City Water have greatly benefitted from the services and programs Rural Water Association of Utah provides.

We have found that the water operators training and certification courses along with back flow training are a must for our employees to get certified and keep up their continuing education units, as they are presented by highly trained and professional staff. Without the Rural Water of Utah we would not have the resources to provide this much needed training for our operators.

Logan City has also benefited from the many other services offered from Rural Water of Utah such as help in designing our Consumer Confidence Water Quality Report, and the information to help all water systems stay up to date on all the regulatory changes the EPA and Utah State Division of Drinking Water impose upon us. This is also very important, as we need to know in advance of changes that would impact our compliance and financial budget.

Sincerely,

Jesse Sharp

Cross Connection Control Coordinator

435-716-9627

[jesse.sharp@loganutah.org](mailto:jesse.sharp@loganutah.org)

Paul Lindhardt

Water Division Manager

435-716-9622

[Paul.lindhardt@loganutah.org](mailto:Paul.lindhardt@loganutah.org)

MARK R. JONES  
MAYOR

MT. NEBO - ELEVATION 11,887 FT.

J. RANDY MCKNIGHT  
CITY ADMINISTRATOR

LISA E. BROUGH  
COUNCIL MEMBER

R. BLAIR PAINTER  
CITY RECORDER

WADE M. GEE  
COUNCIL MEMBER

TRAVIS L. WORWOOD  
CITY TREASURER

KENT B. PARK  
COUNCIL MEMBER

DENTON M. HATCH  
CITY ATTORNEY

GREG ROWLEY  
COUNCIL MEMBER

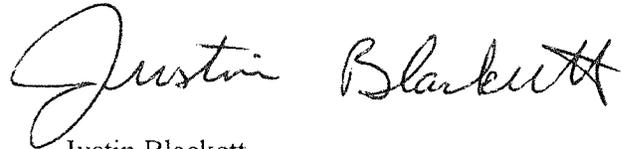
SHARLA T. WILLIAMS  
JUSTICE COURT JUDGE

JUSTIN D. SEELY  
COUNCIL MEMBER

# *Nephi City Corporation*

21 EAST 100 NORTH • NEPHI, UTAH 84648 • PHONE (435) 623-0822

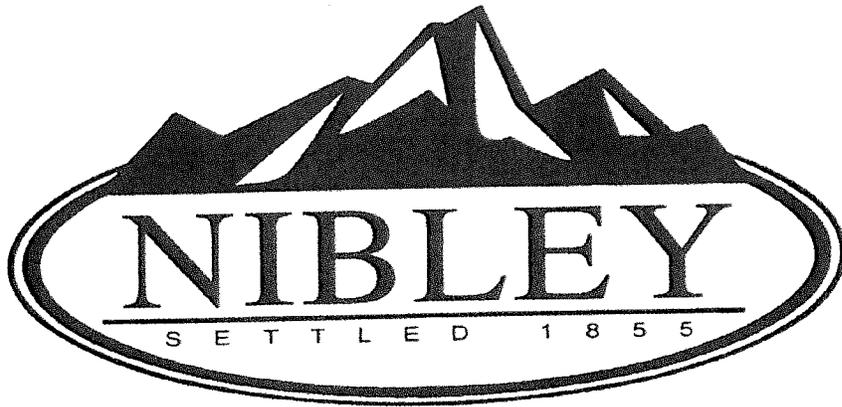
We at Nephi City would like to thank the staff or RWAU for there support over the years. Terry, Greg, Mike, and Terral have always been a phone call away when we have had any questions. We would like to thank Mike Osborn for his help on our source protection plan. We would also like te express thanks to Terry and Greg with there help on water problems. We would also like to thank Terral on the wastewater issues that we are in need of help with. We at Nephi City would like to thank the whole RWAU for there willingness to help in any way. We enjoy the trainings that are avalible and the assistance that is given through the years. RWAU is a very vaulable asset to the citys and town of utah.



Justin Blackett  
Water and Sewer Superintendent

RECEIVED

JAN 23 2015



*“Character is not made in a crisis- it is only exhibited.”*

-Robert Freeman

Words can't adequately express how grateful all of Nibley is for your assistance during our water emergency. The ability to live in a valley where people are willing to rise up and say, "How can I help?" when their neighboring cities face a crisis is a blessing to us all. It is good to know we are surrounded by men and women of such character. If you are ever in a position where you need to call on Nibley for our assistance, know that we are ready and willing. Thank you again for all you've done and continue to do to help Cache Valley residents.

A handwritten signature in black ink, appearing to be "RF", located at the bottom right of the page.



12 MAY 2015

MR. BOUSFIELD,

ON BEHALF OF NIBLEY CITY, I WANTED  
TO THANK YOU FOR ALL THE ASSISTANCE  
WE RECEIVED FROM THE DDW  
DURING OUR RECENT CONTAMINATION  
ISSUE. WE APPRECIATED HAVING MR.  
ACCESS & COMMUNICATION ~~W/~~ MR.  
DYCHES AND REFS FROM RURAL WATER,  
THANK YOU.

A handwritten signature in black ink, appearing to read "Jack Mungler". The signature is fluid and cursive, with a long, sweeping underline that extends to the left and then curves back under the main name.



December 18, 2015

RWAU

I just want to express gratitude on behalf of Norbest, LLC (previously Moroni Feed and Turkey Processing) for the help we have received from RWAU in the last year.

Brian Pattee has been invaluable in helping to resolve issues we had with our state reports, cross connections, and providing support and answering questions in general to help with our issues. He has also followed up to make sure any issues we had had been resolved.

In addition, the training that is available to us as members, which has helped us be aware of changes in requirements.

Last, I also want to express my appreciation for the helpfulness of the office staff, who always knew how and to whom to direct my questions.

Thank you to Brian and everyone who helped us this last year,

Marsha Hellquist

QA Lab Manager

Norbest, LLC

## Vern Steel

---

**From:** ELIZABETH <eweight@msn.com>  
**Sent:** Thursday, August 27, 2015 5:20 AM  
**To:** steel@rwau.net  
**Subject:** RE: Sales Receipt 19365 from Rural Water Association of Utah

Thank you, Vern.

All of us on the board of the Snake Creek Mutual Water Company are finding RWAU invaluable in growing our awareness of and steps to improve our water system.

The Not-For-Profit training was excellent!

Elizabeth Weight, Board Secretary

SCMWC

---

Date: Wed, 26 Aug 2015 17:18:57 -0600  
From: steel@rwau.net  
To: eweight@msn.com  
Subject: Sales Receipt 19365 from Rural Water Association of Utah

Dear Customer :

Here is the receipt you requested. Thank you for your continued support of the Rural Water Association of Utah

Sincerely,

Vern Steel,  
RWAU

**South-Forty**  
RV Park  
1170 N. Highway 89  
Marysvale, Utah 84750  
435-326-4404

January 15, 2015

Rural Water Association of Utah  
Board President  
76 Red Pine Drive  
Alpine, Utah 84004

To Whom It May Concern:

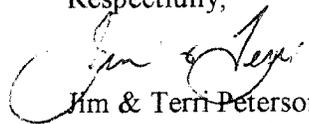
Without the Rural Water Association of Utah small business owners in rural areas like we are would not be able to succeed.

We look for their support in all of our needs all year long. They have successfully helped us with issues on our well systems and saved us over \$3,000.00 helping us prepared a required report for the state that we otherwise did not have the funds to complete.

Their training that they provide to us is outstanding and helps keep our park in compliance with the State of Utah. Anytime we call for their help the knowledge that they provide is the best that we have ever found. They are their whenever we have needed them.

This program is extremely important for business owners such as ourselves in such a rural area and without them we would not be able to succeed.

Respectfully,

  
Jim & Terri Peterson  
South Forty RV Park  
Marysvale, Utah

JAN 17 2005

## Shantell Cummins

---

**From:** Connie Martin <connie@cityofhurricane.com>  
**Sent:** Tuesday, November 10, 2015 1:45 PM  
**To:** rwau@rwau.net  
**Subject:** Letter of Support

The Hurricane City Water Department would like to thank Rural Water Utah for all the support they give us throughout the year. Without their help we would have a hard time staying in compliance with the many complex rules and regulations required by the State and Federal Governments. We have found their representatives friendly and helpful in every situation. When disaster strikes, they are always there for support. Thank you Rural Water for all your help!

Connie Martin  
City of Hurricane



Scott Anderson  
President  
Rural Water Association of Utah

December 18, 2015

Dear President Scott,

I do not know where to start to tell you of what value the Rural Water Association of Utah is to both small and large water & wastewater systems. In the past year RWAU have been in our area several times and have worked with many of my neighboring communities.

For Tremontion City personally, we have called on them for several services.

On November 10, 2015, Tremontion City was given the honor of hosting a RWAU Wastewater Training, Terral Dunn, RWAU Wastewater Tech, came and conducted training at the Tremontion City Facility. There were 12 of Tremontion City employees that were able to attend plus some 40-plus other operators from wastewater systems in Northern Utah, these training sessions are invaluable to the Operators around the State.

On November 13, 2015, Mike Osborn, RWAU Source Water Tech, assisted me in a event that involved over 1,200 youth throughout Box Elder County. The event was the Box Elder County STEM Expo. STEM stands for Science-Technology-Engineering-Mathematics. The Expo ran from 9:00 am till 6:00 pm, as stated throughout the day we had over 1200 youth come through our booth plus parents and teachers. Mike taught them about source protection and contaminants movements in the ground water aquifer, while I instructed on wastewater treatment technologies and microorganisms.

On December 18, 2015 Dave Pugsley, RWAU Circuit Rider, came and assisted helped me in updating the Source Protection Plan for a well that would be due at the end of the calendar year. With Dave's assistance the process was painless and a breeze

As always Rural Water was there to help and assist us, especially we that live in some of the more rural areas of Utah.

Sincerely

A handwritten signature in blue ink, appearing to read "Scott Anderson".



December 29, 2015

Dale Pierson, Executive Director  
Rural Water Association of Utah  
76 Red Pine Drive  
Alpine, UT 84004

Re: Rural Water Assistance and Training

Dale:

I would like to express my thanks to the Rural Water Association for the outstanding support that has been provided to the Town of Springdale over the past many years. The Town operates a small lagoon waste water treatment system that serves not only the residents and business of Springdale, but neighboring Zion National Park as well.

Whenever we have difficulties with the lagoons, the technical experts of the Association are only a phone call away. Terral Dunn and Terry Smith have repeatedly provided our wastewater operators with assistance drawn from their expertise, knowledge and training. This assistance has greatly benefited the Town and improved our operations.

We have also heavily relied on the training opportunities provided by the Association. All of our water and wastewater operators have received operator training and certification testing through the Association's conferences and other training events.

We consider the Association to be a valued partner and source of support for our Town. The Town of Springdale supports and encourages the continued funding of Rural Water and its programs.

Sincerely,

TOWN OF SPRINGDALE

Stan Smith  
Mayor



## Formstack Submission for form Support Letters

Submitted at 01/10/16 5:53 PM

**Your Name:** MaryElise Lockhart  
**Your Title:** Chair  
**Your Email:** [maryelise@hughes.net](mailto:maryelise@hughes.net)  
**Your System Name:** Church Wells Special Service District

**Tell us the great things  
Rural Water  
Association of Utah  
Programs have done  
for your system::**

Terry Smith has helped us so much. When I became Chair I did not know much about our water system. I did not know what half the things in our water system were. Terry has sent me pictures and explained what they are and what they do. Terry has taken the time to come to our meetings.

Terry has sent some of his crew out to help us with so much. Last month Greg Johnson came over to help us find a shut off valve. Last year they helped us with our Fire Hydrants. Terry even let me know and sent the web site so we could monitor our own testing schedule, until that time Rural Water always let us know when they were due. Rural Water still will do some paper work for us so we know it is done right. Terry Smith and his crew are very special people and never make you feel stupid

Terry and his crew have helped us so many times. The all Rural Water people are so fantastic they are never too busy to help. We are so lucky to have them with all their knowledge and so friendly

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